

# Case Study: American Auto Shield

## Claims Processing: Statement of Work & Invoice Automation

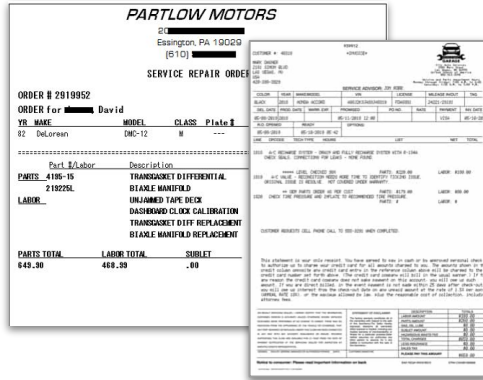


### Challenge

AAS needed to automate the processing of 1.35M Statement of Work and Invoice documents they receive from dealerships and auto repair shops via email. It was critical for AAS to be able to auto-classify which documents were invoices or images, extract the right data, and route the data to Salesforce.

### Solution

Base64 provided an AI-powered solution to identify which file attachments were invoices, extract the right information from each invoice (various file types and formats), apply post-processing to standardize the data, match invoice information with POs, and pass it via API to AAS's existing Salesforce instance.



### Impact

- 95% reduction in processing time
- Modernized business critical operations and enhanced AAS's relationship with customers
- Saved thousands of FTE hours